Welcome

IT Exchange

October 7, 2014
Agenda

• Announcements
• Meet the Vice President for Information Technology and Chief Information Officer
• EBS Two-Factor Authentication: Demonstration and Project Plan
• Who Moved My Website? Experiences in Obtaining End-User Buy-In
Announcements

Web Accessibility Update
IT Services Year in Review Site
Update on MSU Web Accessibility Policy

Graham Pierce

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Policy Updates

- Changes approved
  - WCAG 2.0 AA
    - w3.org/TR/WCAG20
- DDC Memo (Sept. 8)
  - College liaisons
  - Department liaisons
What Do I Do?

- **Learn**
  - Trainings, online resources, peers, etc.

- **Prioritize**
  - Number of visitors/users
  - Impact on accessibility

- **Fix**
  - No official deadline
IT SERVICES

webaccess.msu.edu

Web Accessibility

Web accessibility is the inclusive practice of removing barriers which prevent access to information and functionalities on websites. An online document or tool is accessible when it can be easily understood and used by everyone, regardless of the browser or adaptive equipment he or she is using. This website provides a central place for web accessibility guidelines, tutorials, and services available to the MSU community.

At MSU, we serve a diverse audience that relies increasingly on the Internet for many aspects of life, including education, employment, commerce, research, health care, and recreation. In today’s society, it is essential that we provide equal access and opportunity to all our users, including those with disabilities. Accessible Design can diminish and even remove barriers to information and interaction critical to success for our faculty, staff, students, and the general public.

In July of 2008, the MSU community was informed that they must move towards compliance with the university’s Web Accessibility Policy. MSU employees were asked to update all university Web pages used to conduct university business or academic activities to meet the Web Accessibility Technical Guidelines of the policy outlined in Section 1 over the past five years.

News

MSU has updated its web accessibility Technical Guidelines to WCAG 2.0 AA. MSU departments and employees are asked to update their web pages, online course materials, and e-Tests used to conduct university business or academic activities to a minimum conformance level of AA.

Promote and support Universal Design by using the resources, training, and guidance provided on this website to update university Web content.
IT Services Training Courses

• [spartanslearn.msu.edu](https://spartanslearn.msu.edu)
  – “Accessible Web Design”
  – “Creating Accessible Documents and Content”
  – “Creating Accessible PDF Documents”
  – “Is Your Course Syllabus Accessible?”
Support

- Faculty/Instructors: IT Staff
- IT Staff: Peer support via WebDev CAFÉ
  - tech.msu.edu/webdev
  - Listserv (list.msu.edu): WEBDEVCAFE
  - Next Meeting: Oct. 23, 1:30-3:30, Wonders Hall C106
  - WebDev CAFÉ Forum on Accessibility
    - Thursday, Dec. 4, 1:30-4:00, Clinical Center A219
Compliance Reporting

- Timeline not set
- WARF being replaced (don’t submit!)
- Tiered approval
- IT Staff
  - Full WCAG 2.0 AA
- Faculty/Instructors
  - Simple list
What’s Next?

• More communications
• More trainings
• More tutorials
• More online resources

• WebDev CAFE Forum on Accessibility
  – Thursday, Dec. 4, 1:30-4:00, Clinical Center A219
Information Technology

MSU's unique technology needs are supported by a combination of central and local IT organizations and infrastructure. This hybrid model combines an ever-evolving mixture of core centrally-supported services that allow for economies of scale and enhancing locally-supported services that allow for edge innovations (technology that supports specific departments).

IT Services provides students, faculty, and staff with technology resources that support the university's mission of providing education, conducting research, and advancing engagement. IT Services works in partnership with the staff located within MSU's schools, colleges, and administrative divisions.
Meet the Vice President for Information Technology and Chief Information Officer

Joanna C. Young
30/60/90 Day Plan

• Tell us about your first 45 days.
• Where do you plan to direct your attention in the coming months?
• What would you like IT at MSU to look like/be viewed as in one year, three years, five years?
Plans for 2014-15

• IT Service Management (ITSM)
• Project Management
Questions?

Joanna Young
Vice President for Information Technology
and Chief Information Officer
EBS Two-Factor Authentication

Demonstration, Project, Communications, and Training Plans
Who Moved My Website?

Experiences in Obtaining End-User Buy-In
MICHIGAN STATE UNIVERSITY

SPARTANS WILL.