

Venues

- Brown Bag Sessions
- Small Group
- Special Topics

ADDITIONAL RESOURCES

NEW HORIZONS

NHGREATLAKES.COM

Michigan State University has been partnering with New Horizons in East Lansing for several years to provide a broad range of technical training, desktop applications, ITIL training, and programming language courses for MSU employees.

In the fall of 2013, we increased the number of courses provided by New Horizons to expand the number and variety of courses for faculty and staff. What does this mean for you? More courses to choose from. New Horizons is just minutes from MSU and offers more than 2,500 courses. In addition to the traditional instructor-led classes, you will also be presented with different methods of learning including Online-Live Virtual Classrooms, and Online Anytime Self-Paced e-Learning.

Will my enrollment process change? No. You will continue to enroll for classes the same as you always have. However, you will now have the option of looking at the class offerings from New Horizons (via nhgreatlakes.com.)

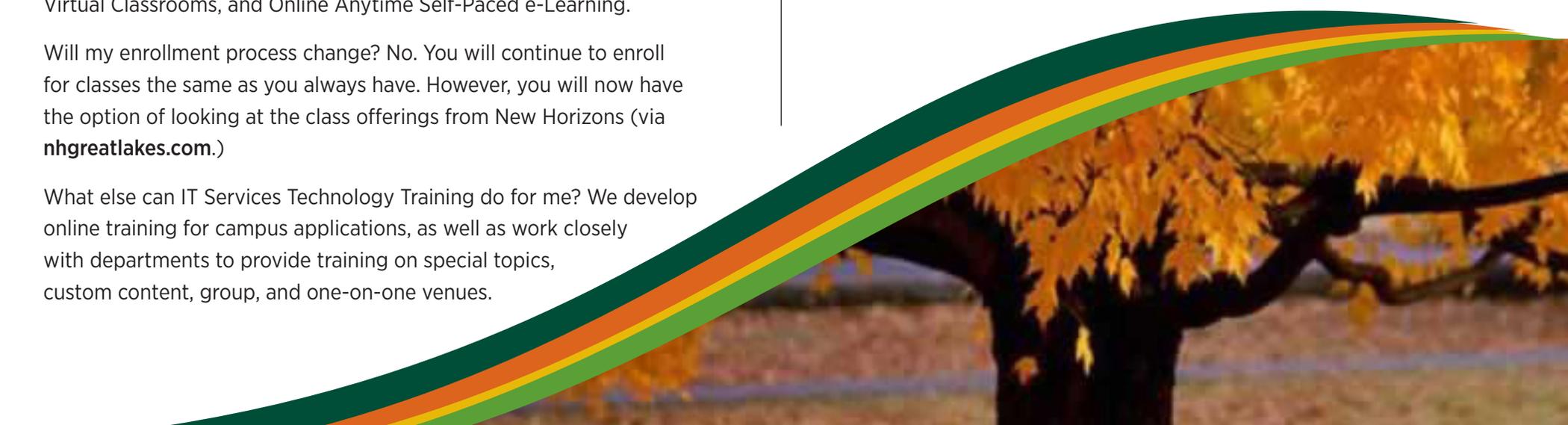
What else can IT Services Technology Training do for me? We develop online training for campus applications, as well as work closely with departments to provide training on special topics, custom content, group, and one-on-one venues.

FACULTY FEE WAIVER

IMPROVEMENTS

IT Services Technology Training has been working closely with MSU Faculty and Academic Staff for several years to offer a range of technical training, desktop applications, and course management courses. Some non-credit courses offered through IT Services are eligible for a Faculty Fee Waiver. These requests may now be made through the EBS Portal by signing in through the ESS tab and selecting Professional Development. Requests will then be sent to the Faculty Coordinator for Instructional Technology Support directly using workflow, eliminating the need to email the coordinator separately.

If the course is eligible, the Faculty Fee Waiver will be offered as a payment option to faculty and academic staff. Requestors will be notified by MSU email once the request has been approved or denied. Now exercising the Faculty Fee Waiver benefit is as easy as selecting it under the payment option within EBS.



GOING GREEN!

FROM HARDCOPY TO DIGITAL

IT Services Technology Training and Human Resource Development (HRD) have gone green! Hard copies of our SpartansLearn training catalog will no longer be printed and distributed. All of our course offerings with a PDF of our catalog are posted on the spartanslearn.msu.edu website. In addition, we have added details about technology training from IT Services and professional development from HRD to our individual websites – tech.msu.edu/training and oed.hr.msu.edu, respectively. We are proud to say we are Spartan Green!

Support

- Email
- Phone
- Remote Desktop

CUSTOMER PERSPECTIVE

ADVANCING THE UNIVERSITY



“University Advancement (UA) partnered with IT Services in October of 2012 to deliver a yearlong Microsoft Office Suite 2010 training series for more than 200 UA professional and support staff. IT Services’ professional trainers not only delivered exceptional in-class courses, but together we are ensuring that UA staff have the technical expertise to effectively and efficiently use the software that is on their desktops and at their fingertips. We highly recommend the trainers and the classes delivered by the IT Services training team. Our partnership is well worth the financial investment.”

Monique Dozier

Assistant Vice President
Advancement Information
Systems and Donor Strategy